Cybersecurity crisis management

Why?
- Reputation
- Fines
- Breach of contract
- M&A due diligence
- Insurance
- Proprietary information
- Litigation
- Criminal offences
- Negligence

Be prepared

Risk Assessment
- Key Information Assets
- Key Systems
- Threat Analysis
- Security Measures

Toolkit
- Scripts
- Internal and External Communications
- Employee contacts
- Response Plan
- Live Training
- Business Continuity Plan

Key considerations

Customer / individual rights
- Requests for data
- ICO complaints
- Group litigation orders
- Resolution mechanisms

Reputation management
- Media strategy
- Customer interaction
- Employee engagement

Commercial
- Proprietary Information/Trade Secrets
- System Disruption

Regulatory issues
- ICO
- FCA
- Market authorities
- Other regulators

Privacy & data protection
- Jurisdictions involved
- Reporting obligations
- - individuals
- - authorities

Evidence
- Law Enforcement Involvement
- Legal Privilege
- Preservation of Evidence

B2B relationships
- Contractual obligations
- Contractual liability
- Tort

Response

Crisis Team
- Legal (internal and external)
- IT/IT Forensics
- PR
- Regulatory
- DPO
- Executive committee
- HR
- Vendor manager

Key Actions
- Work with forensic investigators to:
  - Identify and contain breach
  - Gather/preserve evidence
  - Maximise legal privilege coverage
- Contact crisis team
- Engage with external partners
- Identify key risks and priorities based on nature of breach
- Assess notification requirements
- Communications
- Regulatory notifications

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Key contacts

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Chambers UK 2019

“Global firm with the resources and expertise to handle multi-jurisdictional compliance programme design for household-name clients in a number of industries.”
Chambers UK 2018

Noted for Data Protection
Chambers Global 2019