Chart 8: What adaptations would make other institutions or rules more attractive to users?

Administrative/Logistical support for virtual hearings

Commitment to a more diverse pool of arbitrators

Transparency of administrative processes and decisions, such as selection of and challenges to arbitrators Provision of expedited procedures

More tailored procedures for complex and multi-party arbitrations

Provision for arbitrators to order both virtual and in-person hearings

Cost sanctions for delay by arbitrators

Rules giving extensive case management powers to arbitrators including robust sanctions in relation to the behaviour of parties and counsel

Provision of secure electronic filing and document-sharing platforms

Provision for summary determination/dismissal of unmeritorious claims

Provision of emergency arbitrator facility

Other

