Most policy changes related to digital infrastructure that were enacted by sub-Saharan governments in response to the COVID-19 pandemic, aimed to enhance accessibility by extending networks and to make services more affordable.

All individuals who have used the internet in the past three months are counted as internet users. The internet can be used via a computer, mobile phone, personal digital assistant, gaming device, digital TV, etc. Africa shown by country and the rest of the world by average for region (North America, Latin America, Europe, Middle East, Asia-Pacific).